



CHI WORK AND TRAVEL



255 West End Avenue
San Rafael, CA 94901 USA



1-800-432-4643 x2
1-415-459-5397 x2



chiwt@chinet.org



wt.chinet.org

Job Description

EMPLOYER INFORMATION

Employer Name: IMCMV Holdings Inc.- Myrtle Beach

DBA: Landshark/Margaritaville of MB

Type of Business: Bar and Restaurant

Job location: 1110 N Ocean Blvd

Location type: Beach town

City: MYRTLE BEACH

State: SC

Zip: 29577

Website:

Why choose us?

Evocative songs inspire a cross-generational yearning for an island adventure, Margaritaville transports its guest to an island state of mind, regardless of their current latitude or cultural reference point. People from all over the world visit Margaritaville every day in search of a distinctive dining, entertainment, and shopping destination. This Experience is what separates us from other concepts and keep our guests returning time after time. We are also committed to providing you a safe, enjoyable, and fun working environment.

Cultural exchange activities

Myrtle Beach is a 60 miles long island that has endless opportunities along its coast for fun, shopping, and cultural activities. Between the long stretch of beach and Broadway at the Beach, there is something for everyone to do. Tons of international Work and Travel participants from all over the world come to Myrtle Beach to experience independence and American culture first hand.

Position

Job title: Server - Landshark Bar and Grill - Myrtle Beach, SC

- Job prerequisites:**
1. Advanced English
 2. Participants must be outgoing and willing to clean and remove rubbish
 3. Students must be comfortable in an urban/city environment
 4. Students must arrange their own housing
 5. Participants desiring positions in Myrtle Beach, should be independent, self-reliant, and open-minded
 6. Basic math skills; must be familiar with U.S. currency prior to arriving
 7. Students will be required to work on peak business days, Friday, Saturday, and Sunday

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Responsible for excellence in guest satisfaction; serves food and/or beverages to the guests according to established standards and keeps dining area clean at all times by performing the following duties: Possesses full knowledge of food and beverage products served and utilizes suggestive selling techniques, takes orders and delivers food and beverage in a timely manner, ensures guests receive immediate, friendly, and personalized service to build their intent to return, guides guests through menus, answers questions thoroughly, and provides specific item suggestions and information about the establishment. Maintains positive guest satisfaction by exceeding service expectations, handles guest complaints or directs them to a manager, operates point-of-sale system with high level of efficiency, and handles large amounts of currency. Practices proper cash handling procedures by addressing the point-of-sale system after every transaction, properly organizing money, counting change back to guests, and following appropriate checkout procedures. Sets up and breaks down equipment and supplies. Maintains work areas by organizing and cleaning service stations and pre-bussing tables as needed of all used glassware/plateware/silverware/etc. Writes down all orders and inputs them into the point-of-sale system accurately.

Scrapes, racks, and stacks glassware/plate ware/silverware properly in dishwashing area. Acts as a final check on the quality of food and beverage items before they are served to guests and ensures appropriate garnishes and condiments are on plates. Assists management in training new Staff Members within their department when applicable. Completes all opening, running, and closing duties as assigned.

Delivers and/or carries (with or without trays) food and beverage items, for own and others' tables, with a sense of urgency; knows all table numbers and floor plans. When necessary, will occasionally assist host person with greeting and seating guests.

Adheres to responsible alcohol service established by company policy. Understands and utilizes all safety and sanitation practices as defined in the safety program and reports any accidents to management. Performs other duties and tasks as assigned or determined by management or supervisors and moves with a sense of urgency. Adheres to all company policies and procedures as established in the Staff Member Handbook.

English level required: Advanced

Hourly wage (before taxes): 2.83

Wage comments: \$2.83 + tips

Position ID: 30391

Union: No

Union Dues:

Payroll Period: Paid Weekly

Payroll Period Comments:

Position Information

Tips: Yes

Bonus: No

Bonus comments:

Estimated hours per day: 32 hours per week minimum

Number of days per week: Varies

Overtime: No

Overtime details: Overtime is possible but it is not guaranteed. Anything worked over 40 hours per week is considered overtime and will be paid 1.5 times



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Is the employer willing to hire couples? Yes

Is the employer willing to hire group of friends? Yes

Meals? No

Meals details: Meals are not provided, but you do receive a 40% discount.

Is a drug test required? No

Drug test comments:

Is employer interview required? Yes

Employer interview details: Interview with the GM is required and will extend the Job Offer

Do students complete an additional application upon arrival? No

Possibility to find a second job in the area Yes

Second jobs require you to contact CHI at chiwt@chinet.org or 1-800-432-4643 to receive the required form. The new potential employer will need to complete it. Both you and the employer will need to sign and return it to CHI for approval. You can work with a new secondary employer ONLY AFTER you have received written authorization from CHI.

Additional comments regarding second job: Second jobs must NOT conflict with the primary job schedule! Work & Travel Adult International Participants are not permitted to begin work before their Sponsor has approved any secondary Host Company. Working without authorization may jeopardize your Work & Travel program. A second job offer and instructions will be provided in your welcome letter. Your CHI program coordinator is always available to help you with this process.

When will work begin? After applying for Social Security & completion of Paycor and E-Verify. Up to 2 weeks.

Arrival Instructions: Participants are required to apply for Social Security to begin. Participants will be given a date to start training as soon as their paperwork is processed through E-Verify. This may take 10 days to 2 weeks before being officially scheduled. Training will begin on weekday mornings only (Monday through Thursday).

Is training required? Yes

Conditions of training: Training at your assigned store is paid at the hourly rate. Training may take up to two weeks. Adult International Participants may not receive full hours until the training period is complete. No job, or hours at a job, can be 100% guaranteed. Regardless of what your work contract states, there is always a possibility that you will work more or less hours. Participants should expect to have less hours during the first two weeks of training. You will be required to work on peak business days, Fridays, Saturdays, and Sundays.

Is there possibility to change positions? No

Uniform required? Yes

Does employer provide uniform? Yes

Cost of uniform: \$0

Is uniform refundable? No

Uniform provided details: T-shirt, hat, and apron is provided

Do students need to purchase specific clothes or footwear? Yes

If so, details for clothing: You will be required to be in full uniform to start training. Participants must purchase khaki trousers and black, slip-resistant, close-toed shoes. There are many shops in Myrtle Beach to purchase required shoes and pants.

Grooming: No visible piercings (including no tongue rings). Girls may wear one stud earring in each ear but nothing else. Any employee with long hair must have it up and off their shoulders. Men must be clean-shaven. Conservative hairstyle and hair color. Only clear nail polish is



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permitted; nails must be kept short and well-groomed. No visible tattoos. Culturally in the US, it is considered unsanitary not to shower every day.

Important points of job: MV/LS uses the E Verify system. E-Verify is an Internet-based system that compares information with the U.S. Department of Homeland Security and the Social Security Administration to confirm employment eligibility. This can delay your start date. It is possible you will wait 10 days to 2 weeks before being officially scheduled.

Additional position information: WHAT YOU SHOULD EXPECT AT WORK:

Three days before arriving in the US participants will be asked to complete an online application. While you have already been hired for the position, this initiates the online paperwork you are required to complete before starting your job. After you complete this online application, you will receive an email and be prompted to complete your Paycor onboarding forms. It is essential you work with your coordinators to complete this information online to avoid start delays when arriving in the US. Your Host Company uses the E-verify system. Your Host Company can not commit to an official start date until you have cleared through E-verify. This will cause stress for you early on in your program, you will be waiting a few days. However, if you follow the directions from your coordinators you will reduce your waiting time. As a server, you are responsible for learning the entire menu, serving the patrons, and catering to their needs during their meal. Customer service is a must! To lift and carry 22kgs, manual dexterity, bend, stoop, twist, reach, and stand for long periods of time. Multi-task in a very fast-paced environment. You will work with pork, and clean, including breaking down boxes and removing garbage. The kitchens will be hot. Support, encourage, and respect colleagues. Provide courteous, friendly, and efficient customer service. Be able to work in a team. You will be required to work on peak business days, Fridays, Saturdays, and Sundays. Cashiers: Basic math skills; must be familiar with U.S. currency prior to arriving. MUST STUDY/LEARN THE ATTACHED AMERICAN CURRENCY GUIDE. The minimum amount of hours required on the program is 32 hours, however, the amount of hours required by your Host Company depends on the demand of the business. You may not request to only work 32 hours per week.

US RESTAURANT CULTURE:

Some days will be slower than others. It is common practice in the United States for employees of restaurants to be sent home early (cut) if business does not allow for a full staff.

MEDICAL AND MENTAL HEALTH ISSUES:

If you enter the U.S. with a known medical or mental health condition that prevents you from fulfilling your duties at your pre-arranged job, your program will be terminated by CHI. It is crucial to disclose any allergies, whether to food, dust, or chemicals, as well as any pre-existing medical or mental health conditions that could impact your job performance. Should a sudden medical or mental health issue arise that hinders your ability to work, you are required to obtain a note from a U.S.-based doctor before taking any steps to leave your pre-arranged job. In cases where the medical or mental health condition is severe or not covered by your insurance, CHI may recommend that you return to your home country for your own health and safety.

HOW TO AVOID PROGRAM TERMINATION:

- Keep Contact Info Updated: If your phone number or address changes, update them in the CHI portal within three days.
- Report to Your Assigned Employer: Show up at the employer arranged for you by CHI.
- Obtain CHI Permission for New Jobs: If you want to work a new or second job, get approval from CHI first.
- Respond to CHI Emails: Make sure to reply to all emails from CHI, and keep them out of



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your spam folder.

- Act with Integrity: Always behave honestly, whether or not anyone is watching.
- Maintain Good Attendance at Work: Don't miss work or show up late without valid reasons.
- Avoid Insubordination: Follow your supervisor's instructions, and don't refuse to do your assigned tasks.
- Fill Out Monthly Evaluations: Complete these forms every month of the program.

KEY CONSIDERATIONS:

- Mobile Device Management: Keep your mobile device stored in a designated area to avoid temptation, ensuring you remain focused on your assigned tasks. Refrain from using your mobile phone during meetings or training sessions, as your undivided attention is always required.
- Attendance and Punctuality: You are expected to be punctual and regularly present for work to maintain employment. A "No Call/No Show" may result in immediate termination. Should your employment be terminated for any misconduct, CHI is not responsible for securing you another job opportunity.
- Job Expectations: Your job offer may not list every task or responsibility that will be assigned. You will need to maintain an open mind and remain adaptable and fulfill all job-related tasks as assigned.
- Position Understanding: Your summer job is entry-level, and you do not possess decision-making authority within your employer's organization. It is not appropriate to attempt to dictate your work location, work schedule, or job duties. There is no guarantee or assurance that you will be scheduled with friends. You will be expected to follow the directions and rules set by management.
- Learning Curve: A new job often comes with a learning curve, as you adapt to new responsibilities and expectations. It may feel overwhelming initially, but you'll become more comfortable with time.
- Emotional Challenges: It's normal to feel stressed, anxious, or even frustrated, especially when faced with new tasks or difficult situations.
- Social Interactions: You'll interact with colleagues, supervisors, and possibly customers. Developing strong communication and interpersonal skills will be beneficial.
- Personal Growth: You'll learn about your strengths, weaknesses, interests, and values, all contributing to personal growth.

Housing Information

Housing name: Myrtle Beach Housing

Housing address: MUST ARRANGE YOUR OWN HOUSING

City: MYRTLE BEACH

Phone: (000) 000-0000

Fax:

Contact: Josephine Musto

Email: chijosephine@chinet.org

Website: www.myrtlebeachj1students.com
<https://www.bridgetothenationsmb.com/>

Housing assisted by: Must Arrange Own

Is student required to sign a separate housing contract? Yes

If so, contract details: Josephine is not a landlord, she is a CHI representative. CHI will send you a list of recommended landlords in your area. It will be up to you to contact the landlords directly.



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Type of housing:	House
Number of people to a room:	2-4
Bedrooms:	2-4
Bath:	1-2
Cost Type:	Week
Cost Amount:	\$150.00
Cost Details	\$100-\$175 per week, maybe more/less
Is housing cost deducted from paycheck?	No
Is housing deposit required?	Yes
Deposit amount:	300
Housing deposit due date:	Depends
Instructions for deposit payment:	Depends
Is housing deposit refundable?	Yes
Conditions for deposit refund:	Typically: if the condition of the housing is left in the condition your arrived (damage free/clean) and you honor your expected dates (ie: don't leave early) you might be eligible to receive your deposit back. Please pay attention to the lease agreement before signing to make sure your understand requirements. Some leases do have a non-refundable portion for cleaning and linens.
Utilities included:	Yes
If so, utilities details:	Electricity, garbage, WIFI, water. Other might provide cable and other amenities.
Utilities estimated cost per month:	0
Is the housing mandatory?	No
Can students find alternative housing during their stay?	Yes
Method of transportation from housing to work site:	Own
Transportation details:	On foot or bike, public transportation is available to you as well. Depending on the option depends on how long it will take.
Additional housing features:	Depends on housing option.
Comments:	This information is general housing information based on previous seasons in Myrtle Beach, SC. This is NOT reservation information for housing. CHI will send you recommendations for housing options in Myrtle Beach, SC . You are required to research, reserve and communicate with the landlords directly. Expectations: 2-5 people per room, 1-3 bedroom houses /apartments, 1-3 bathrooms. Think Dormitory style housing. You will most likely be living with other people from different backgrounds. You must clean and maintain the room, bathroom and common areas of the house. Keeping the house clean and damage free is respectful and expected. Please pay attention to the lease rules and regulations from your landlord like, paying rent on time, maintain cleanliness, guest policy, noise, parties rules, and expected lease dates. Breaking the rules or leaving the lease early may subject you to not receiving deposit back! *Most landlords will expect a portion of the deposit in order to reserve your space.* Do not wait until 2 weeks before you arrive, good housing is hard to find. Reach out to CHI with questions.



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Location Area Information

Location type: Beach town

Location of work site best described as: Beach town

Location details: Myrtle Beach, a city and vacation resort on South Carolina's Atlantic coast, is the hub of the Grand Strand, a 60-mile string of beaches. It's also known for its celebrity-designed golf courses. Along its beachfront boardwalk are arcades, souvenir stands and restaurants, as well as the old-fashioned Family Kingdom amusement park and the SkyWheel, one of the country's tallest Ferris wheels.

Average daily temperature: 85 F or above; humid

Community or regional website: www.visitmyrtlebeach.com

Nearest cities: Wilmington, NC is 75-100 miles

Distance to nearest cities: Charleston, SC is 100-120 miles

What to wear: The Summer is very hot and humid. Short pants, t-shirts & don't forget a bathing suit for the remainder of the Spring.

Available public transportation: Coast RTA

Public transportation access: www.coastrta.com

Accessible amenities (by walking or public transportation)

Food market: Yes

Shopping mall: Yes

Post office: Yes

Movie theater: Yes

Restaurants: Yes

Fitness center: Yes

Laundry: Yes

Internet café: Yes

Public library: Yes

Suggested Travel Information

Nearest international airport: Myrtle Beach International Airport

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Transportation from airport to employer and / or housing: Taxi, Uber, Lyft

Nearest bus station (to the airport): Greyhound

Bus information (web site): www.greyhound.com

Nearest train information (to the airport): Amtrak

Train information (web site): www.amtrak.com

If participant arrives after hours suggested, overnight accomodation: Red Roof Inn Market Commons

Cost per night: \$75+

Transportation to overnight accomodation: Taxi, Uber, Lyft

Transportations cost: \$25+

Travel Instructions: Details in Welcome Letter. www.rome2rio.com



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Social Security Information

Does the company require students to have Social Security number before arriving to the work place? Yes

Does the company provide Social Security application assistance? No

If so, details: Adult International Participants with Social Security Numbers are preferred for this Host Company. Participants will have to take public transportation to a U.S. Social Security Card Center. Make certain to go to a card center office. Directions www.rome2rio.com.

Where is the closest Social Security office? 611 Burroughs and Chapin Blvd, Myrtle Beach, SC 29577

How far is the Social Security office from the work place? within 10 from worksite

Specific instructions: You must have applied for your Social Security Card prior to starting your assigned job. Validate in SEVIS at least 5 business days before applying. Apply in person at a Social Security Office. Bring your passport and DS-2019 (original copy signed in blue ink), as well as a valid mailing address. Check with your landlord for an accurate address. Check all of your information is correct on your receipt/proof of application before leaving the Social Security Office. You should receive their SSN within 2 weeks. If you do not receive a letter or card in the mail in 3 weeks, you should return to the office with your passport, DS-2019, and application receipt to check on the status of your number. Check your local office hours before taking the trip. Most offices are open weekdays only: Monday, Tuesday, Thursday, Friday - 9am - 4pm and Wednesday - 9am - 12 pm.



CHI Work and Travel Program

Want to experience first hand living in the amazing beach town of Myrtle Beach? Come join the IMCMV family and work for Margaritaville and Landshark. Offering various positions and competitive pay, there's no place you would rather be than here!! FOH and BOH positions available

APPLY TODAY!!