



CHI WORK AND TRAVEL

255 West End Avenue
San Rafael, CA 94901 USA

1-800-432-4643 x2
1-415-459-5397 x2

chiwt@chinet.org

wt.chinet.org

Job Description

EMPLOYER INFORMATION

Employer Name: Nantahala Outdoor Center
DBA: Nantahala Outdoor Center
Type of Business: Other
Job location: 13077 Highway 19 W
Location type: National Park
City: Bryson City
State: NC
Zip: 28713
Website: <https://noc.com/>

Why choose us?

Nantahala Outdoor Center is an outdoor recreation company located in the heart of Western North Carolina. We were founded on our rafting business in 1972, but have since grown to include a full restaurant, lodging, and retail operation and also have increased our adventure activities to include ziplining, ropes courses, stand-up paddleboarding, flatwater kayaking, mountain biking, and whitewater kayak instruction.

Cultural exchange activities

We will plan a trip to the Great Smoky Mountains National Park, Cherokee, Biltmore Estates, and Asheville, NC. We will also plan to go to Blue Ridge Parkway, and go rafting, biking, ziplining, and shopping.

Position

Job title: Parking Attendant

Job prerequisites: Work requires mobility with frequent walking and standing for long periods of time, have the ability to work weekends and holidays, and be able to lift over 30lbs. You should be friendly and have outstanding customer service skills. You will work with other attendants to provide a secure and safe facility for guests.

Job description: Are you looking to be part of the NOC family as you help to welcome our guests to the outpost? You may be the ideal candidate for our open parking lot attendant position. You will be responsible for overseeing the parking efficiency of our parking lots at the Wesser Campus in Bryson City, NC. Manage parking and traffic control in assigned area, welcome guests to the facility, manage all communication with management and identify all visitors and tenants violating rules and provide warnings to same. Provide assistance to visitors to locate vehicles if required. Manage and resolve all guest questions and control traffic at the entrance and exits at all times. Ensure compliance to all safety regulations and company policies and inform management in case of violations. Evaluate parking to ensure optimal utilization of area and maintain safety of all guests.

English level required: Intermediate

Hourly wage (before taxes): 10.00

Wage comments: \$10.00/hr

Position ID: 16995

Position Information

Tips: No

Bonus: No



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Bonus comments:

Estimated hours per day: 32 hours per week minimum

Number of days per week: Varies

Overtime: Yes

Overtime details: Overtime is possible but not guaranteed. Anything over 40 hrs/week will be paid 1.5 times

Earliest start date: 5/1/2022

Latest start date: 6/30/2022

Earliest end date: 8/25/2022

Latest end date: 10/1/2022

Is the employer willing to hire couples? Yes

Is the employer willing to hire group of friends? Yes

Meals? No

Meals details: The staff meal plan is offered by the Host Company for \$10/day. You may opt-out of the plan.

Is a drug test required? No

Drug test comments:

Is employer interview required? Yes

Employer interview details: Once you are interviewed by CHI Representative, the Host Company would like to view over interview sheet. Once you are placed, you will have an introduction call with your Host Company.

Do students complete an additional application upon arrival? No

Possibility to find a second job in the area No

Second jobs require you to contact CHI at chiwt@chinet.org or 1-800-432-4643 to receive the required form. The new potential employer will need to complete it. Both you and the employer will need to sign and return it to CHI for approval. You can work with a new secondary employer ONLY AFTER you have received written authorization from CHI.

Additional comments regarding second job: Overtime and extra jobs within our Hospitality departments are available. Second jobs must NOT conflict with the primary job schedule! Work & Travel participants are not permitted to begin work before their Sponsor has approved any secondary employer. If you are found starting any new job without permission from CHI your program will be terminated. This is for your safety. A second job offer and instructions will be provided in your welcome letter. Your CHI program coordinator is always available to help you with this process.

When will work begin? Your official start date will be scheduled once you arrive at the employer.

Arrival Instructions: Your official start date will be scheduled once you arrive at the employer. Start dates may vary several days from your DS date. Please be patient and allow the employer to integrate you into the schedule.

Is training required? Yes

Conditions of training: Training at your assigned store is paid at the hourly rate. Training may take up to two weeks. Students may not receive full hours until the training period is complete. No job, or hours at a job, can be 100% guaranteed. Regardless of what your work contract states, there is always a possibility that you will work more or less hours. Participants should expect to have less hours during the first two weeks of training. Students will be required to work on peak business days, Friday, Saturday, and Sundays.

Is there possibility to change positions? No

Uniform required? Yes



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Does employer provide uniform? Yes

Cost of uniform: \$0

Is uniform refundable? No

Uniform provided details:

Do students need to purchase specific clothes or footwear? Yes

If so, details for clothing: For personal safety and to avoid injury if you drop sharp or hot objects on your footwear, participants should purchase a closed-toed, black, slip-resistant athletic shoe. NOC is significantly affected by public opinion and choices of individual expression are included in guests' impressions of the Company. Employees working at the Nantahala campus are required to wear approved staff shirts, and/or employee attire, while on the clock. Additionally, all NOC employees are required to wear their ID badge and follow the grooming policy below: Be neat and clean and reek-free. At your manager's discretion or the Human Resource Manager, you might be asked to remove or cover any piercing jewelry that may be distracting to our guests. Visible tattoos must be in good taste or covered. Clothing with offensive pictures or language is not permitted.

Grooming: In the United States culture, you must shower daily and use antiperspirants. Visible tattoos are permitted as they don't contain objectionable words or imagery. Please make sure your fingernails are clean, well-manicured, and of either short or moderate length. Any employee with long hair must have it up and off their shoulders. If you step beyond the bounds of good taste or appropriate hygiene, your manager will alert you

Important points of job: Dependable, punctual, embody, and exemplify NOC Core Values and Standards of Conduct. Able to sustain productive work with little supervision. good judgement, and decision-making skills

Additional position information: WHAT YOU SHOULD EXPECT AT WORK: Work requires mobility with frequent walking and standing for long periods of time, having the ability to work weekends and holidays, and being able to lift over 30lbs. You should be friendly and have outstanding customer service skills. You will work with other attendants to provide a secure and safe facility for guests. Dependable, punctual, embody and exemplify NOC Core Values and Standards of Conduct. Able to sustain productive work with little supervision. good judgment, and decision-making skills

MEDICAL ISSUES: If you travel to the U.S. knowing that you have a medical condition that would prevent you from working at your pre-arranged job, CHI will terminate your program. Please disclose any allergies (food, dust, or chemical) or pre-existing conditions that may affect your ability to fulfill your commitments at your pre-arranged job. If you have a sudden medical problem that prevents you from working at your pre-arranged job, you must get a note from a doctor in the U.S. before you take any action to leave your pre-arranged job. If the medical condition is serious or is not covered by your insurance, CHI may ask that you return to your home country, for your health and safety.

HOW TO AVOID PROGRAM TERMINATION: Within 24 hours after arrival complete the "SEVIS VALIDATION" in your online CHI Portal. (wt.chinet.org) As early as possible, but no later than one week after changing addresses or phone numbers, update them in your CHI portal. (wt.chinet.org) Before starting work or training at a new or second job, you must get permission from CHI.

Respond to all emails from CHI. You are responsible for ensuring emails from CHI do not go to spam. Monthly Evaluations must be completed each month you are on the Work Travel program.



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Housing Information

Housing name: Nantahala Employer Housing

Housing address: 13077 Highway 19 W

City: BRYSON CITY

Phone: (828) 488-7246

Fax:

Contact: Christopher Aldridge

Email: chris.aldridge@noc.com

Website:

Housing assisted by: Employer

Is student required to sign a separate housing contract? Yes

If so, contract details: Contract with the Host Company

Type of housing: OnSite

Number of people to a room: 2-4

Bedrooms: 2-4

Bath: 1-2

Cost Type: Week

Cost Amount: \$20.00

Cost Details: \$20

Is housing cost deducted from paycheck? Yes

Is housing deposit required? Yes

Deposit amount: \$100

Housing deposit due date: Upon arrival

Instructions for deposit payment:

Is housing deposit refundable? Yes

Conditions for deposit refund: As long as the property is left clean and damage-free, your deposit will be refunded.

Utilities included: Yes

If so, utilities details: Electricity, water, Internet

Utilities estimated cost per month: \$0

Is the housing mandatory? Yes

Can students find alternative housing during their stay? No

Method of transportation from housing to work site: Walking

Transportation details: Housing is on site

Additional housing features: Furnished, all necessities for kitchen, linens.

Comments:



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Location Area Information

Location type: National Park

Location of work site best described as: Mountains, national park

Location details: Nantahala Outdoor Center offers premier outdoor adventures in multiple Southeastern locations! Hosting whitewater rafting trips on some of the most-coveted rivers in America, start your search for adventure with NOC across four states. Take on additional adventures like zip lining, mountain biking, and more at our 500-acre adventure campus in Bryson City, North Carolina. While you're there, enjoy a riverside meal and beverage at two onsite restaurants, pick up the best in outdoor sports gear & apparel at our Outfitter's Store, and even stay in lodging along the Appalachian Trail. Bryson City is a small town in North Carolina. It's a gateway to Great Smoky Mountains National Park, with wildflowers, streams and part of the Appalachian Trail. The Great Smoky Mountains Railroad offers train rides through the park, plus the Smoky Mountain Trains Museum. The Tuckasegee River is popular for white-water rafting. The Fly Fishing Museum of the Southern Appalachians has fishing gear and 1800s fly rods.

Average daily temperature: 80F or above

Community or regional website: www.greatsmokies.com

Nearest cities: Asheville, NC is 65-70 miles

Distance to nearest cities: Chattanooga, TN is 140-150 miles

What to wear: Bring a variety of clothing for the temperate changes and climate. Shorts, t-shirts, tennis shoes, pants, sweatshirts.

Available public transportation: Taxi, Uber, Lyft, www.rome2rio.com

Public transportation access: Moderate

Accessible amenities (by walking or public transportation)

Food market: Yes

Shopping mall: Yes

Post office: Yes

Movie theater: Yes

Restaurants: Yes

Fitness center: Yes

Laundry: Yes

Internet café: Yes

Public library: Yes



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Suggested Travel Information

- Nearest international airport:** Atlanta International Airport
- Nearest airport:** Mcghee Tyson Airport
- Transportation from airport to employer and / or housing:** Taxi, Uber, Lyft, www.rome2rio.com, Host Company will pick them up if arranged prior to arrival
- Nearest bus station (to the airport):** Greyhound
- Bus information (web site):** www.greyhound.com
- Nearest train information (to the airport):** Amtrak
- Train information (web site):** Amtrak.com
- If participant arrives after hours suggested, overnight accomodation:** www.hostelworld.com
- Cost per night:** \$75+
- Transportation to overnight accomodation:** Taxi, Uber, Lyft, www.rome2rio.com
- Transportations cost:** \$45+
- Travel Instructions:** If it is possible to arrive at one of the following airports: Atlanta, GA (ATL), Charlotte, NC (CLT), or Asheville, NC (AVL) between 9:00am-6:00pm Monday-Friday, a member of the Nantahala Outdoor Center team will pick you up from the airport. If you will arrive after 6pm, please coordinate a hotel stay for the night of your arrival and a company representative will pick you up from your hotel the next morning. If arriving a few hours before 9am, please remain at the airport and we will pick you up that morning. Please reach out to your Host Company in advance to coordinate the pick-up. Please let us know your arrival details. My work phone is 828. 488.7246 and cell phone is 919.636.2880. Please call me if there are any problems or questions with your travel plans.

Social Security Information

- Does the company require students to have Social Security number before arriving to the work place?** No
- Does the company provide Social Security application assistance?** Yes
- If so, details:** Host Company will take you to the local Social Security Office
- Where is the closest Social Security office?** <https://www.ssa.gov/locator/>
- How far is the Social Security office from the work place?** Varies
- Specific instructions:** Validate in SEVIS at least 5 business days before applying. Apply in person at a Social Security Office. Bring your passport and DS-2019 (original copy signed in blue ink), as well as a valid mailing address. Check with your landlord for an accurate address. Check all of your information is correct on your receipt/proof of application before leaving the Social Security Office. You should receive their SSN within 2 weeks. If you do not receive a letter or card in the mail in 3 weeks, you should return to the office with your passport, DS-2019, and application receipt to check on the status of your number. Check your local office hours before taking the trip. Most offices are open weekdays only: Monday, Tuesday, Thursday, Friday - 9am - 4pm and Wednesday - 9am - 12 pm.



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NANTAHALA OUTDOOR CENTER



**Cultural
Homestay
International
Work and
Travel Program**

**FRONT OF HOUSE, BACK OF HOUSE, AND
HOUSEKEEPING POSITIONS AVAILABLE!**

Housing provided through Host Company

**LOCATED IN THE BEAUTIFUL SMOKY
MOUNTAINS, ENJOY THE SCENERY
AND FRESH AIR.**

NOC career opportunities offer a rare combination of work in beautiful locations, a chance to grow skills and to share a passion for active outdoor recreation. Ideal candidates are leaders in the workplace that wish to join a unique, values-driven organization. They aspire to excellence in their fields and disciplines, and they demonstrate a commitment to the service of others. Above all, they want to provide guests with unforgettable experiences. If this sounds like you, we hope you'll apply to join the NOC team.



NANTAHALA OUTDOOR CENTER