



CHI WORK AND TRAVEL



255 West End Avenue
San Rafael, CA 94901 USA



1-800-432-4643 x2
1-415-459-5397 x2



chiwt@chinet.org



wt.chinet.org

Job Description

EMPLOYER INFORMATION

Employer Name: Hyatt Regency St. Louis at the Arch
DBA: Hyatt Regency St. Louis at the Arch
Type of Business: Hotel & Resort
Job location: 315 CHESTNUT ST
Location type: Metropolitan area
City: SAINT LOUIS
State: MO
Zip: 63102
Website: stlouisarch.hyatt.com

Why choose us?

Outstanding experience with a global employer with the hotel being located in the heart of St. Louis. Accolades include "best place to work" 6 years consecutively. We welcome our international Work & Travel participants!

Cultural exchange activities

Free Activities include the UMSL Community Concerts, the Not So Quiet! concert series, plus the Central Library also hold free monthly concerts. There are plenty of museums and art galleries to visit in St. Louis. Plus you have amazing restaurants featuring Southern cooking and lots of local stores for shopping. St. Louis also has the Cardinals Baseball team. You can visit the St. Louis Zoo, Forest Park or Six Flags Great America. Lots of things to see and do in our part of the USA.

Position

Job title: Guest Room Attendant

Job prerequisites: Advanced English. Employer Skype interview required before placement.

Job description: The Room Attendant is responsible for maintaining the cleanliness of the guest rooms assigned. Previous cleaning experience as well as the ability to communicate to guests preferred. Requires a true desire to satisfy the needs of others in a fast-paced environment, as well as the ability to lift pull, and push a moderate amount of weight. Duties will include but are not limited to cleaning rooms and common areas, including bathrooms, toilets, and showers, changing linens, laundry, dusting, vacuuming and emptying trash, etc. Very physically demanding. Be prepared to stand, bend, and push a 50 lb/23 kg cart all day. Requires attention to detail, punctuality, and a great service attitude & team spirit. Please do not apply if you are sensitive to any kind of chemicals or lotions or have physical limitations that would keep you from doing your job. Other tasks to be assigned by the supervisor. You may be cross-trained to assist in another department as well. Must be dependable, hard-working, friendly, and be a very trustworthy and honest individual. You may not get the same days off as your friends. The work schedule can change. Your employer will provide meals during your work shift ONLY. Students are responsible for meals outside of regularly scheduled shifts. Employer Skype interview required before placement.

English level required: Advanced

Hourly wage (before taxes): 16.00

Wage comments:

Position ID: 22016

Union: No

Union Dues:



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Position Information

Tips: possible

Bonus: No

Bonus comments:

Estimated hours per day: 5-8

Number of days per week: 5-6

Overtime: Slight

Overtime details: Any overtime must be approved by management

Earliest start date: 5/10/2024

Latest start date: 6/20/2024

Earliest end date: 8/25/2024

Latest end date: 9/30/2024

Is the employer willing to hire couples? Yes

Is the employer willing to hire group of friends? Yes

Meals? Yes

Meals details: included during your working shift only

Is a drug test required? No

Drug test comments:

Is employer interview required? Yes

Employer interview details: Employer requires an employer skype interview. Skype ID: stlriverfront

Do students complete an additional application upon arrival? Yes

Possibility to find a second job in the area Yes

Second jobs require you to contact CHI at chiwt@chinet.org or 1-800-432-4643 to receive the required form. The new potential employer will need to complete it. Both you and the employer will need to sign and return it to CHI for approval. You can work with a new secondary employer ONLY AFTER you have received written authorization from CHI.

Additional comments regarding second job: Hyatt is your primary job and you must work the hours scheduled by the Hyatt first. Your second job has to work around your schedule at the Hyatt and cannot affect your job performance or attendance at the Hyatt.

When will work begin?

Arrival Instructions: Please take a taxi to your housing at Gentry's Landing (approx. \$60). You must contact your employer at least two weeks prior to traveling to the USA so they know when to expect you.

Is training required? Yes

Conditions of training: We will train upon arrival.

Is there possibility to change positions? No

Uniform required? Yes

Does employer provide uniform? Yes

Cost of uniform: Complimentary, must return it

Is uniform refundable? No

Uniform provided details: Employer provides the shirt and pants ONLY. You MUST return your uniform in order to receive your final paycheck.

Do students need to purchase specific clothes or footwear? Yes



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Job Description

If so, details for clothing: You must purchase and bring non-slip black shoes (athletic type) and black socks before you arrive to Hyatt. These are required for all uniformed employees.

Grooming: Hair must be pulled back at all times and clean. No visible tattoos. Ear piercings only & no more than two piercings per ear. Good hygiene must be maintained, including daily showering, use of deodorant and laundered clothes. You MUST return your uniform in order to receive your final paycheck.

Important points of job: Prior housekeeping experience preferred. This is fast-paced and requires physical stamina to do the job properly! No allergy to cleaning products or physical limitations to prevent you from doing your job.

Additional position information: Gentry's Landing housing fills up. it is best to contact them early to see if they have space. Students have been staying here for years and those that waited too long ended up having to pay more and find another place on their own. Once you are hired, contact CHI so we can send you the contact information at Gentry's Landing. **Housing at Gentry's is NOT guaranteed. It is based on current availability at that time.**

Housing Information

Housing name: The Gentry's Landing

Housing address: 400 N 4TH ST

City: SAINT LOUIS

Phone:

Fax:

Contact: Steven J. Swartz

Email: sswartz@gentryslanding.com

Website: www.gentryslanding.com

Housing assisted by: Must Arrange Own

Is student required to sign a separate housing contract? Yes

If so, contract details: Standard rental agreement

Type of housing: Apartment

Number of people to a room: 2+

Bedrooms: 1+

Bath: 1+

Cost Type: Week

Cost Amount: \$125.00

Cost Details \$60 - \$130 depending on size of apartment and based on 5 students

Is housing cost deducted from paycheck? No

Is housing deposit required? Yes

Deposit amount: \$200.00

Housing deposit due date: You need to send the funds to Gentry for them to hold you a spot.

Instructions for deposit payment: If students live at this location, they must contact Steve Swartz as soon as possible. He has limited availability and will need the deposit to hold the apartment in order to guarantee housing. They fill up quickly for the season.

Is housing deposit refundable? Yes

Conditions for deposit refund:



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Deposit is refundable if the apartment is left clean and undamaged. The deposit will be given back within 30 days of moving out. NOTE: Security Deposit is how you hold a unit for your arrival. If you don't arrive in St. Louis due to canceling or visa denial, this \$200 is not refundable.

Utilities included: No

If so, utilities details: If students do not have a social security card, an additional fee of \$98 for smaller apartments and \$148 for 2 bedroom apartments per month will be added in. Once social security numbers are received, utilities can be put in the student's names(Steve will assist with this) and payment will then be made directly to the utility company.

Utilities estimated cost per month: You will share the utilitie expenses with your roommates

Is the housing mandatory? No

Can students find alternative housing during their stay? Yes

Method of transportation from housing to work site: Public

Transportation details: Arrival date for housing will need to be discussed with Steve. Also, some locations are within walking distance of the housing and some will require you to take public transportation to get to work.

Additional housing features: These are unfurnished apartments. They do not have beds, furniture, utensils or towels so these items will need to be purchased. You will also need to purchase air mattresses and blankets to sleep on.

Comments: Housing must be arranged many months before you arrive in St. Louis. If you do not reserve a room at Gentry's Landing, you will have to secure other housing.



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Location Area Information

Location type: Metropolitan area

Location of work site best described as: Lovely hotel in downtown St Louis

Location details: St. Louis, Missouri - the Gateway to the West - sits at the crossroads of the United States on the Mississippi River. Welcoming travelers and tourists with its magnificent Gateway Arch, St. Louis' rich cultural mix reflects its French and German heritage and Native American roots. Today's St. Louis is a cosmopolitan city with fabulous restaurants, active nightlife and major sports teams that make St. Louis one of the Midwest's most interesting and livable cities.

Average daily temperature: Summer: Low 54F (12C); High 87F (30C)

Community or regional website: www.explorestlouis.com

Nearest cities: St. Louis, MO / Population 318,069

Distance to nearest cities: ---

What to wear: Summer: Light clothing, shorts, pants t-shirts, light jacket

Available public transportation: Metrobus or Lightrail

Public transportation access: www.metrostlouis.org

Accessible amenities (by walking or public transportation)

Food market: Yes

Shopping mall: Yes

Post office: Yes

Movie theater: Yes

Restaurants: Yes

Fitness center: Yes

Laundry: Yes

Internet café: Yes

Public library: Yes



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Suggested Travel Information

- Nearest international airport:** St. Louis International Airport
- Nearest airport:** St. Louis International Airport
- Transportation from airport to employer and / or housing:** Bus, Uber or taxi
- Nearest bus station (to the airport):** Metro bus, taxi, Uber
- Bus information (web site):** www.metrostlouis.org
- Nearest train information (to the airport):** ---
- Train information (web site):** ---
- If participant arrives after hours suggested, overnight accomodation:** Various hotels
- Cost per night:** Varies
- Transportation to overnight accomodation:** Bus, Uber or taxi
- Transportations cost:** Varies
- Travel Instructions:** Please make sure you have arranged your housing in advance so you have a place to stay upon arrival. You must contact your employer NO LATER than 2 weeks before your arrival to inform them of your flight information.

Social Security Information

- Does the company require students to have Social Security number before arriving to the work place?** No
- Does the company provide Social Security application assistance?** No
- If so, details:** It is important you call the local SSA office within your first few days so you can get your appointment scheduled.
- Where is the closest Social Security office?** 717 North 16th Street Suite 100, St Louis, MO 63103; Phone 1-888-748-2014
- How far is the Social Security office from the work place?** 1 mile (1.6 km) from work
- Specific instructions:** If you started the ss application online from your home country or after arriving in the USA: Upon arrival in America, please validate your student profile in our database. Wait for approx. 2 to 6 days after validating and check your status is set to "S" on your profile. THEN you can take your documents and complete your application for an ss card in person at the Social Security Office. Check their website for their office hours. Please show your receipt or your online application confirmation as proof that you applied.

By the end of your first two weeks, you should have your appointment scheduled. On your application form, please list your employer's mailing address to ensure your card arrives in a timely manner. Don't forget to get a receipt as proof that you applied for your ss card.



CULTURAL HOMESTAY INTERNATIONAL

Welcome Letter

WORK & TRAVEL

Dear Student,

Hello and Welcome! We are so happy that you will be visiting our country. Work & Travel can be exciting, but also challenging, especially in the beginning, but we believe you will find your experience rewarding and unforgettable. CHI is here to help! Please read carefully through this Welcome Letter.

My name is Lindsey Buckle. I am the Territory Manager for the Midwest and Plains Region for Cultural Homestay International (CHI). My team and I will be happy to answer any questions you might have and we will also be available throughout your stay to assist with any problems that may occur. We have a CHI Program Coordinator that will be working with you during your program. You should be hearing from that person shortly via email. Please remember to check your email daily for important communications.

You must stay in contact with your CHI representative.

Have the best summer of your life!

Regards,

Lindsey

Lindsey Buckle
Territory Manager
email: chilindsey@chinet.org
phone: 1.505.302.0479
WhatsApp: 1.503.270.7893



CULTURAL HOMESTAY INTERNATIONAL

Program Information

WORK & TRAVEL

Please read the CHI Student Handbook, which you should have received at orientation or from your student agency. You are responsible for following all rules in this handbook. The rules are in place for your health, safety, and welfare. Failure to follow the rules may result in a participant's negative program status.

Be Prepared

- Make photocopies of important documents and leave a copy with loved ones.
- Back up your digital photos, in case your phone is stolen or broken.
- Leave things you do not want to lose at home.
- Bring your welcome letter, your important documents, two extra sets of clothes and your necessary medicine in your carry on luggage. Checked luggage is often lost. The airline will deliver your bag to your US housing or employer once found, but it could take 3 or 4 days.
- *If your luggage is lost, send it to your employers address to ensure delivery.
- You are required to bring \$1000 with you from your country. We recommend you bring \$1200. The first few weeks of Work & Travel you will need these funds to establish yourself in a new country. You will need to pay your housing deposit, pay a week or two of rent, buy a SIM card, purchase pillows, sheets, and blankets, food, uniforms, a bicycle, or have transportation money. It takes a few weeks to start working, be trained, become integrated into the schedule and get your first paycheck. You don't want to run out of money before your first paycheck arrives. Be prepared, you are moving to another country.

Communicate Your Arrival Information



- Check your email frequently for important information. Respond to it.
- Plan your flight accordingly: if your final destination is far away from your arrival airport, please check that your flight allows you to make any connecting transportation needed to get to your destination. If not, please make a reservation at a local hostel or motel and plan to continue your travels the next day.
- Do not arrive late at night! You may not be able to get into your housing after 20:00 (8:00pm).
- You must contact your CHI representative, to let them know when you will be arriving.
- You must log into www.wt.chinet.org to enter your flight information, as soon as you book your ticket.
- Join CHI Facebook pages and connect with your Program Coordinator on WhatsApp.

Be Safe

- Exercise adequate discretion, stay aware of your belongings, and avoid putting yourself into risky situations (such as unlit, deserted areas at night).
- Open a bank account, on the first day you check into your US housing, to keep the recommended \$1200 you brought from your country safe and secure. You will need this money. Never keep large amounts of money in your student housing no matter how much you trust your roommates.
- Once in the United States, never carry large amounts of money. You will have a debit card from the bank, if lost, this can always be cancelled. Do not give your PIN (personal identification number) to anyone. If you lose your cash, it can not be replaced.
- Do not carry your important documents or valuables to work. Keep your documents, including passport, safely hidden in your room. Never give your passport or documents to anyone (such as a landlord or employer) to keep. It is illegal for anyone to take your passport or documents from you for any reason.
- Bring an ID from your country to carry with you that can easily be replaced (University ID, residency card, drivers license). Passports are difficult & expensive to replace, and losing your passport can ruin your travel period plans.
- Establish a “do not lose it” discipline. Travelers are more likely to inadvertently lose their bags than to have them stolen. I have heard of students leaving passports under pillows, bags on the overhead rack on the bus, & documents in the taxi. Always take a look behind you as you leave.
- When you are out and about, never casually or carelessly set down any small valuable item, such as a phone or wallet. Either hold it in your hand or keep it tucked away. At cafés, do not place your phone on the tabletop or purse on the back of the chair where it will be easy to snatch — keep phones and valuables in your front pocket. Make it a habit to be careful with your things; it will become second nature.
- Stay vigilant in crowds and steer clear of disturbances near you.
- Participants should use common sense, stay with a partner or friend, especially at night. It is recommended participants let a friend know where they are.
- Bicycle riders with helmets had an 85 percent reduction in their risk of head injury and an 88 percent reduction in their risk of brain injury. If you ride a bicycle in the US, wear a helmet.

Student Account Profile | www.wt.chinet.org

- Validation is the second thing you need to do upon arrival in your new city, after calling your parents to report you have arrived safe.
- Log into your CHI Work & Travel account and complete your validation the same day you land in the USA. Many airports offer free wifi.
- If you are staying in a hotel the first days of your program, you should validate using the hotel information and update your information once you move to more permanent housing.
- If you have no access to the web, please call CHI at 1-800-432-4643. There are SERIOUS consequences if you do not validate your visa, beginning with a cancellation of your visa, so do it as soon as possible!
- Validation must be officially finalized by CHI before going to Social Security.
- Participants who do not validate in on their student profile or do not wait for the notification from CHI that their validation information has been approved, prior to going to Social Security, will delay their Social Security card for 60 days. Do not make this costly mistake.

Arriving at a United States Airport

The following documents you **MUST** have in your possession and present to the U.S. immigration officials upon arrival in the U.S.:

- Valid passport
- DS-2019 Form, the original copy signed with blue ink. Do not accidentally give your loved ones the original copy for safekeeping.
- I-901 SEVIS fee receipt
- J-1 Visa
- Job Offer
- Sponsor Letter

Arrival Tips:

- The immigration officer will review all documents, validate, and place a stamp on your DS-2019 form and your passport. The officer will then return all validated documents to you, including the DS-2019 form.
- Use your “do not lose it” discipline, remember to collect all documents from the immigration officer. This is a place students often misplace documents. Students are nervous, excited and fail to check they have received everything back before leaving the area.
- Wait to check-in on social media or take a selfie until you check you have all your documents.
- You should have no problem entering the U.S. as long as you have all the proper documentation, cooperate and communicate respectfully with the U.S. immigration officers at the airport.

Traveling to your Final Destination

- Before you leave your home country map out your trip. This is a great website to use: www.rome2rio.com. Your CHI representative will send you exact instructions in a letter prior to your arrival. Check your email daily, it is very important.
- When estimating your arrival time please add extra time for waiting for baggage, eating, or missing a bus or train connection.
- Be sure to have a small amount of American currency for regional travel before leaving the airport. Do NOT accept rides from strangers at the airport!
- Plan accordingly, if arriving late at night, please stay in a hotel or hostel and travel in the morning. (You will not be able to get into your housing if arriving late at night.)



Arriving at your Final Destination | What do I need to do now?

- Go to your employer, let them know you have arrived safely. They will provide you with your orientation/start date.
- 24 hours after entering the United States you will be required to retrieve a document on the internet called an I-94.
- Contact your CHI representative and let them know you arrived safely at your housing.
- Wait approximately 5 business days after validating in the database and report to the Social Security office to apply for a Social Security number.

I - 94

The I-94 Form is the Arrival / Departure Record that is issued by the immigration officer at the airport to all foreign visitors entering the United States. All I-94 records are created electronically and accessible online 24 hours after arrival.

Retrieval Tips:

- Wait 24 hours following your arrival in the US before you attempt to retrieve your I-94 number.
- Ensure that the computer you are using is connected to a printer (local library).
- Go to the <https://i94.cbp.dhs.gov>
- Enter the required information in all CAPITAL letters. Please make sure you enter your name exactly as it appears in your passport
- Click Submit
- You must print this document, it is a required document at Social Security

Applying for a Social Security Number

You must apply for your SS card with the local Social Security Office. Before applying for a Social Security card, YOU MUST VERIFY YOUR VALIDATION IS AN S STATUS in the database! This in most cases, takes 5 business days from the day you first validated in the database - www.wt.chinet.org.

Required Documents:

- Valid passport
- DS-2019 Form, the original copy signed with blue ink. Do not accidentally give your loved ones the original copy for safekeeping.
- I-901 SEVIS fee receipt
- J-1 Visa
- I - 94 Form, printed from the internet at your local community library or employer.

Second Jobs

- CHI does not provide second jobs.
- Second jobs are possible. However, your responsibility is to your primary employer. It is the primary employers participation in the Work & Travel program that has afforded you the opportunity to come to the United States.
- A second job may not conflict with your primary CHI position in anyway.
- If you are considering looking for a second job, please be reminded the employer must be approved by CHI for your safety.
- Failure to have any second job approved may result in a participant's negative program status.
- Your CHI representative will send you exact instructions in a letter prior to your arrival. Check your email daily, it is very important.

Health Insurance

It is required that all participants of Work & Travel obtain health insurance.

- Your health insurance provider will email your instructions to obtain your insurance card.
- Do not leave your home country without accessing the health insurance website and printing your card.
- In the United States, doctors and hospitals are in different buildings. Doctors generally have offices away from the hospital or work at an urgent care facility or clinic.
- For a basic illness, you will go to a doctors office, urgent care facility or clinic, pay \$100 and your insurance will cover any costs incurred after \$100.
- For a serious emergency, you will go to the hospital or emergency center, pay \$350 and your insurance will cover any costs incurred after \$350.
- There is no dental coverage. Please visit your primary care doctor and dentist in your home country before traveling to the United States.
- Please contact your CHI representative to report any illness or emergency you may have, so they can provide assistance.

Know the Law

- In the United States, you must be at least 21 years of age to purchase, possess or consume alcoholic beverages. Underage drinking is illegal and can have severe consequences for young people who drink and for adults who provide alcoholic beverages to those under 21.

Be Safe. Follow the rules. Have fun.

