



## CHI WORK AND TRAVEL

255 West End Avenue  
San Rafael, CA 94901 USA

1-800-432-4643 x2  
1-415-459-5397 x2

chiwt@chinet.org

wt.chinet.org

### Job Description

#### EMPLOYER INFORMATION

**Employer Name:** Drury Hotels - Texas  
**DBA:** Drury Hotels Company LLC - Texas  
**Type of Business:** Hotel & Resort  
**Job location:** 105 S SAINT MARYS ST  
**Location type:** Metropolitan area  
**City:** San Antonio  
**State:** TX  
**Zip:** 78205  
**Website:** www.druryhotels.com

#### Why choose us?

Drury Hotels Company, LLC is a 100% family owned and operated hotel company with over 130 hotels in 21 + states. We pride ourselves on being able to offer our guests a memorable experience by providing extras that are not extra and all of our employees are empowered to do whatever it takes to make our guests happy. You will be surrounded by managers and associates who truly have a passion for providing great guest service in a fun environment.

#### Cultural exchange activities

**San Antonio Locations:** San Antonio (Spanish for "Saint Anthony"), is the seventh most populated city in the United States of America and the second most populated city in the state of Texas.

San Antonio was named for Saint Anthony of Padua, whose feast day is on June 13, by a 1691 Spanish expedition in the area. It is notable for Spanish colonial missions, the Alamo, the River Walk, the Tower of the Americas, the Alamo Bowl, and Marriage Island. Commercial entertainment includes SeaWorld and Six Flags Fiesta Texas theme parks. The city is home to the five-time NBA champion San Antonio Spurs and hosts the annual San Antonio Stock Show & Rodeo, one of the largest such events in the country.

**Dallas Locations:** from the classics like Reunion Tower and Perot Museum of Nature and Science, to new experiences in must-see spots like Trinity Groves and the Design District. Throughout Dallas, you'll find plenty of ways to enjoy the city with performances, restaurants, and countless adventures!

**Houston Locations:** Houston is a large metropolis in Texas, extending to Galveston Bay. It's closely linked with the Space Center Houston, the coastal visitor center at NASA's astronaut training and flight control complex. The city's relatively compact Downtown includes the Theater District, home to the renowned Houston Grand Opera, and the Historic District, with 19th-century architecture and upscale restaurants.

**Austin Locations:** Austin is the state capital of Texas, an inland city bordering the Hill Country region. Home to the University of Texas flagship campus, Austin is known for its eclectic live-music scene centered around country, blues and rock. Its many parks and lakes are popular for hiking, biking, swimming and boating. South of the city, Formula One's Circuit of the Americas raceway has hosted the United States Grand Prix.

#### Position

**Job title:** Housekeeping  
**Job prerequisites:** Advanced English required.  
**Job description:**



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### Job Description

Will be cross-trained in all departments. Students should be open to working other duties as assigned by the supervisor, which could include working as a laundry attendant, houseperson or in the breakfast area (washing dishes, cleaning tables/floors/counters, cooking). Housekeeper: Very physically demanding. Prepare to stand, walk & push 50lb/22kg cart. Clean guestrooms, change linens, dust, clean toilet, tub/shower, sinks & mirror. Vacuum, wash bathroom floors on hands/knees, dust. Students will also be restocking housekeeping carts daily with cleaning supplies and linen. For housekeeping every room is inspected by a supervisor, must have room score of 15 points or less. Must clean a stay over room in 15 minutes & a checkout room in 30 minutes. Laundry: fast-paced position. Removing & sorting laundry from laundry chute, housekeeping carts, or guest rooms; operating the washer (using the automated chemical systems); loading washers & dryers; folding & counting linen; placing linens. Must be available flexible shifts, AM, Mid and PM shift. You have 2 1/2 minutes to unload and load the washers and dryers. Public Houseperson: Maintain public areas, remove trash. Vacuum/spot clean carpets. Floor Houseperson: Remove trash and linen from the housekeepers' carts, restocks linen rooms. Take out large amounts of trash. Clean trash room. Removes marks off of walls. All jobs: Must walk/stand during entire shift, lift up to 35lbs/15kg, reach, stretch.

English level required: Advanced

Hourly wage (before taxes): 14.00

Wage comments:

Position ID: 26037

Union: No

Union Dues:

Payroll Period:

Payroll Period Comments:

### Position Information

Tips: Not guaranteed

Bonus: No

Bonus comments:

Estimated hours per day: 5-8

Number of days per week: 4-6

Overtime: No

Overtime details:

Is the employer willing to hire couples? No

Is the employer willing to hire group of friends? Yes

Meals? No

Meals details:

Is a drug test required? Yes

Drug test comments: Must pass your drug test before you can start work.

Is employer interview required? No

Employer interview details:

Do students complete an additional application upon arrival? Yes



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### Job Description

**Possibility to find a second job in the area** Yes

Second jobs require you to contact CHI at [chiwt@chinet.org](mailto:chiwt@chinet.org) or 1-800-432-4643 to receive the required form. The new potential employer will need to complete it. Both you and the employer will need to sign and return it to CHI for approval. You can work with a new secondary employer **ONLY AFTER** you have received written authorization from CHI.

**Additional comments regarding second job:** Drury is your primary job. A second job must work around Drury's schedule and cannot affect your work performance or attendance. Please contact your CHI Program Coordinator about a second job.

**When will work begin?** Within two or three days after arrival.

**Arrival Instructions:** Arrive with proper notice to both CHI and employer.

**Is training required?** Yes

**Conditions of training:** Paid hourly training. During training you may not work full shifts and could receive fewer hours.

**Is there possibility to change positions?** No

**Uniform required?** Yes

**Does employer provide uniform?** Yes

**Cost of uniform:** \$16.00 for pants

**Is uniform refundable?** No

**Uniform provided details:** Employer provides the shirt.

**Do students need to purchase specific clothes or footwear?** Yes

**If so, details for clothing:** Students will need a brown, blue, or black belt, white socks, and comfortable, non-slip shoes. Pants can also be purchased at Wal-Mart and should be Dickie Brand navy work pants. Shirts are provided.

**Grooming:** Hair must be pulled back at all times and clean. No visible tattoos. Ear piercing only & no more than two piercings per ear. Good hygiene must be maintained, including daily showering, use of deodorant and laundered clothes.

**Important points of job:** All the positions are very fast paced and require stamina to do the job properly!

**Additional position information:**



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### Job Description

#### Housing Information

**Housing name:** Drury Plaza-San Antonio Riverwalk

**Housing address:** 105 S Saint Marys St

**City:** San Antonio

**Phone:** (210) 270-7799

**Fax:**

**Contact:** Nic Garcia

**Email:** nic.garcia@druryhotels.com

**Website:**

**Housing assisted by:** Employer

**Is student required to sign a separate housing contract?** No

**If so, contract details:**

**Type of housing:** OnSite

**Number of people to a room:** 2

**Bedrooms:** 1

**Bath:** 1

**Cost Type:** Day

**Cost Amount:** \$10.00

**Cost Details:** \$10 per day, per student.

**Is housing cost deducted from paycheck?** No

**Is housing deposit required?** No

**Deposit amount:**

**Housing deposit due date:**

**Instructions for deposit payment:**

**Is housing deposit refundable?** No

**Conditions for deposit refund:**

**Utilities included:** Yes

**If so, utilities details:** Electricity, water, garbage, land line phone

**Utilities estimated cost per month:** 0

**Is the housing mandatory?** No

**Can students find alternative housing during their stay?** No

**Method of transportation from housing to work site:** Walking

**Transportation details:** Participants live onsite and can walk.

**Additional housing features:** Each room features: two beds, mini fridge, microwave and tv

**Comments:** There is no kitchen in the room.



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### Job Description

#### Location Area Information

**Location type:** Metropolitan area

**Location of work site best described as:** Upscale hotel in the heart of San Antonio.

**Location details:** San Antonio is famous for its Riverwalk, the Alamo, five-time NBA Champion Spurs basketball team, the Tower of the Americas, and being home to SeaWorld and Six Flags Fiesta Texas theme parks. The jewel of the city is the Paseo del Rio, or River Walk, which meanders through the downtown area, is lined with numerous shops, bars, and restaurants as well as the Arneson River Theater. Other places of interest include Brackenridge Park (home of the San Antonio Zoo), the San Antonio Missions National Historic Park, the Witte Museum, and the McNay Art Museum. Population: 1.493 million

**Average daily temperature:** Summer: High 95F (35C); Low 70F (21C)

**Community or regional website:** [www.visitsanantonio.com](http://www.visitsanantonio.com)

**Nearest cities:** N/A

**Distance to nearest cities:** N/A

**What to wear:** Summer: Shorts; short sleeve shirts; tennis shoes, sandals, light jacket, light slacks.

**Available public transportation:** VIA Metropolitan transit ([www.viainfo.net](http://www.viainfo.net))

**Public transportation access:** Throughout the city.

#### Accessible amenities (by walking or public transportation)

**Food market:** Yes

**Shopping mall:** Yes

**Post office:** Yes

**Movie theater:** Yes

**Restaurants:** Yes

**Fitness center:** Yes

**Laundry:** Yes

**Internet café:** Yes

**Public library:** Yes



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#### Suggested Travel Information

- Nearest international airport:** San Antonio International Airport (SAT)  
**Nearest airport:** San Antonio International Airport (SAT)  
**Transportation from airport to employer and / or housing:** Taxi, shuttle, Metro  
**Nearest bus station (to the airport):** Metropolitan Transit  
**Bus information (web site):** <https://www.san-antonio-airport.com/via-metropolitan-transit.php>  
**Nearest train information (to the airport):** Metropolitan Transit  
**Train information (web site):** <https://www.san-antonio-airport.com/via-metropolitan-transit.php>  
**If participant arrives after hours suggested, overnight accomodation:** Hostel, Hotel  
**Cost per night:** \$65+  
**Transportation to overnight accomodation:** Bus, Taxi, Uber/Lyft, Public Transportation  
**Transportations cost:** Varies  
**Travel Instructions:** Please take a taxi or Uber to your pre-arranged housing.

#### Social Security Information

- Does the company require students to have Social Security number before arriving to the work place?** No  
**Does the company provide Social Security application assistance?** No  
**If so, details:** Online option:  
Please complete your online application for a ss card at [www.ssa.gov](http://www.ssa.gov)  
Then, please go in person and present your required documents to show: passport, J1 visa, DS2019 form, Job Offer, Sponsor Letter, I-94 card. Please take a pen with you as well.  
**Where is the closest Social Security office?** Room 701, 727 E Cesar Chavez, San Antonio, TX, 78206  
**How far is the Social Security office from the work place?** .9 Miles (1.45 km)  
**Specific instructions:** If you started the ss application online from your home country or after arriving in the USA: Upon arrival in America, please validate your student profile in our database. Wait for approx. 2 to 6 days after validating and check your status is set to "S" on your profile. THEN you can take your documents and complete your application for an ss card in person at the Social Security Office. Check their website for their office hours. Please show your receipt or your online application confirmation as proof that you applied.



CULTURAL HOMESTAY INTERNATIONAL

# Welcome Letter

WORK & TRAVEL

Dear Student,

Hello and Welcome! We are so happy that you will be visiting our country. Work & Travel can be exciting, but also challenging, especially in the beginning, but we believe you will find your experience rewarding and unforgettable. CHI is here to help! Please read carefully through this Welcome Letter.

My name is Lindsey Buckle. I am the Territory Manager for the Midwest and Plains Region for Cultural Homestay International (CHI). My team and I will be happy to answer any questions you might have and we will also be available throughout your stay to assist with any problems that may occur. We have a CHI Program Coordinator that will be working with you during your program. You should be hearing from that person shortly via email. Please remember to check your email daily for important communications.

You must stay in contact with your CHI representative.

Have the best summer of your life!

Regards,

*Lindsey*

Lindsey Buckle  
Territory Manager  
email: [chilindsey@chinet.org](mailto:chilindsey@chinet.org)  
phone: 1.505.302.0479  
WhatsApp: 1.503.270.7893



CULTURAL HOMESTAY INTERNATIONAL

# Program Information

WORK & TRAVEL

Please read the CHI Student Handbook, which you should have received at orientation or from your student agency. You are responsible for following all rules in this handbook. The rules are in place for your health, safety, and welfare. Failure to follow the rules may result in a participant's negative program status.

## Be Prepared

- Make photocopies of important documents and leave a copy with loved ones.
- Back up your digital photos, in case your phone is stolen or broken.
- Leave things you do not want to lose at home.
- Bring your welcome letter, your important documents, two extra sets of clothes and your necessary medicine in your carry on luggage. Checked luggage is often lost. The airline will deliver your bag to your US housing or employer once found, but it could take 3 or 4 days.
- \*If your luggage is lost, send it to your employers address to ensure delivery.
- You are required to bring \$1000 with you from your country. We recommend you bring \$1200. The first few weeks of Work & Travel you will need these funds to establish yourself in a new country. You will need to pay your housing deposit, pay a week or two of rent, buy a SIM card, purchase pillows, sheets, and blankets, food, uniforms, a bicycle, or have transportation money. It takes a few weeks to start working, be trained, become integrated into the schedule and get your first paycheck. You don't want to run out of money before your first paycheck arrives. Be prepared, you are moving to another country.

## Communicate Your Arrival Information



- Check your email frequently for important information. Respond to it.
- Plan your flight accordingly: if your final destination is far away from your arrival airport, please check that your flight allows you to make any connecting transportation needed to get to your destination. If not, please make a reservation at a local hostel or motel and plan to continue your travels the next day.
- Do not arrive late at night! You may not be able to get into your housing after 20:00 (8:00pm).
- You must contact your CHI representative, to let them know when you will be arriving.
- You must log into [www.wt.chinet.org](http://www.wt.chinet.org) to enter your flight information, as soon as you book your ticket.
- Join CHI Facebook pages and connect with your Program Coordinator on WhatsApp.



## Be Safe

- Exercise adequate discretion, stay aware of your belongings, and avoid putting yourself into risky situations (such as unlit, deserted areas at night).
- Open a bank account, on the first day you check into your US housing, to keep the recommended \$1200 you brought from your country safe and secure. You will need this money. Never keep large amounts of money in your student housing no matter how much you trust your roommates.
- Once in the United States, never carry large amounts of money. You will have a debit card from the bank, if lost, this can always be cancelled. Do not give your PIN (personal identification number) to anyone. If you lose your cash, it can not be replaced.
- Do not carry your important documents or valuables to work. Keep your documents, including passport, safely hidden in your room. Never give your passport or documents to anyone (such as a landlord or employer) to keep. It is illegal for anyone to take your passport or documents from you for any reason.
- Bring an ID from your country to carry with you that can easily be replaced (University ID, residency card, drivers license). Passports are difficult & expensive to replace, and losing your passport can ruin your travel period plans.
- Establish a “do not lose it” discipline. Travelers are more likely to inadvertently lose their bags than to have them stolen. I have heard of students leaving passports under pillows, bags on the overhead rack on the bus, & documents in the taxi. Always take a look behind you as you leave.
- When you are out and about, never casually or carelessly set down any small valuable item, such as a phone or wallet. Either hold it in your hand or keep it tucked away. At cafés, do not place your phone on the tabletop or purse on the back of the chair where it will be easy to snatch — keep phones and valuables in your front pocket. Make it a habit to be careful with your things; it will become second nature.
- Stay vigilant in crowds and steer clear of disturbances near you.
- Participants should use common sense, stay with a partner or friend, especially at night. It is recommended participants let a friend know where they are.
- Bicycle riders with helmets had an 85 percent reduction in their risk of head injury and an 88 percent reduction in their risk of brain injury. If you ride a bicycle in the US, wear a helmet.

## Student Account Profile | [www.wt.chinet.org](http://www.wt.chinet.org)

- Validation is the second thing you need to do upon arrival in your new city, after calling your parents to report you have arrived safe.
- Log into your CHI Work & Travel account and complete your validation the same day you land in the USA. Many airports offer free wifi.
- If you are staying in a hotel the first days of your program, you should validate using the hotel information and update your information once you move to more permanent housing.
- If you have no access to the web, please call CHI at 1-800-432-4643. There are SERIOUS consequences if you do not validate your visa, beginning with a cancellation of your visa, so do it as soon as possible!
- Validation must be officially finalized by CHI before going to Social Security.
- Participants who do not validate in on their student profile or do not wait for the notification from CHI that their validation information has been approved, prior to going to Social Security, will delay their Social Security card for 60 days. Do not make this costly mistake.

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## Arriving at a United States Airport

The following documents you **MUST** have in your possession and present to the U.S. immigration officials upon arrival in the U.S.:

- Valid passport
- DS-2019 Form, the original copy signed with blue ink. Do not accidentally give your loved ones the original copy for safekeeping.
- I-901 SEVIS fee receipt
- J-1 Visa
- Job Offer
- Sponsor Letter

### Arrival Tips:

- The immigration officer will review all documents, validate, and place a stamp on your DS-2019 form and your passport. The officer will then return all validated documents to you, including the DS-2019 form.
- Use your “do not lose it” discipline, remember to collect all documents from the immigration officer. This is a place students often misplace documents. Students are nervous, excited and fail to check they have received everything back before leaving the area.
- Wait to check-in on social media or take a selfie until you check you have all your documents.
- You should have no problem entering the U.S. as long as you have all the proper documentation, cooperate and communicate respectfully with the U.S. immigration officers at the airport.

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## Traveling to your Final Destination

- Before you leave your home country map out your trip. This is a great website to use: [www.rome2rio.com](http://www.rome2rio.com). Your CHI representative will send you exact instructions in a letter prior to your arrival. Check your email daily, it is very important.
- When estimating your arrival time please add extra time for waiting for baggage, eating, or missing a bus or train connection.
- Be sure to have a small amount of American currency for regional travel before leaving the airport. Do NOT accept rides from strangers at the airport!
- Plan accordingly, if arriving late at night, please stay in a hotel or hostel and travel in the morning. (You will not be able to get into your housing if arriving late at night.)



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## Arriving at your Final Destination | What do I need to do now?

- Go to your employer, let them know you have arrived safely. They will provide you with your orientation/start date.
- 24 hours after entering the United States you will be required to retrieve a document on the internet called an I-94.
- Contact your CHI representative and let them know you arrived safely at your housing.
- Wait approximately 5 business days after validating in the database and report to the Social Security office to apply for a Social Security number.

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## I - 94

The I-94 Form is the Arrival / Departure Record that is issued by the immigration officer at the airport to all foreign visitors entering the United States. All I-94 records are created electronically and accessible online 24 hours after arrival.

### Retrieval Tips:

- Wait 24 hours following your arrival in the US before you attempt to retrieve your I-94 number.
- Ensure that the computer you are using is connected to a printer (local library).
- Go to the <https://i94.cbp.dhs.gov>
- Enter the required information in all CAPITAL letters. Please make sure you enter your name exactly as it appears in your passport
- Click Submit
- You must print this document, it is a required document at Social Security

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## Applying for a Social Security Number

You must apply for your SS card with the local Social Security Office. Before applying for a Social Security card, YOU MUST VERIFY YOUR VALIDATION IS AN S STATUS in the database! This in most cases, takes 5 business days from the day you first validated in the database - [www.wt.chinet.org](http://www.wt.chinet.org).

### Required Documents:

- Valid passport
- DS-2019 Form, the original copy signed with blue ink. Do not accidentally give your loved ones the original copy for safekeeping.
- I-901 SEVIS fee receipt
- J-1 Visa
- I - 94 Form, printed from the internet at your local community library or employer.

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## Second Jobs

- CHI does not provide second jobs.
- Second jobs are possible. However, your responsibility is to your primary employer. It is the primary employers participation in the Work & Travel program that has afforded you the opportunity to come to the United States.
- A second job may not conflict with your primary CHI position in anyway.
- If you are considering looking for a second job, please be reminded the employer must be approved by CHI for your safety.
- Failure to have any second job approved may result in a participant's negative program status.
- Your CHI representative will send you exact instructions in a letter prior to your arrival. Check your email daily, it is very important.

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## Health Insurance

**It is required that all participants of Work & Travel obtain health insurance.**

- Your health insurance provider will email your instructions to obtain your insurance card.
- Do not leave your home country without accessing the health insurance website and printing your card.
- In the United States, doctors and hospitals are in different buildings. Doctors generally have offices away from the hospital or work at an urgent care facility or clinic.
- For a basic illness, you will go to a doctors office, urgent care facility or clinic, pay \$100 and your insurance will cover any costs incurred after \$100.
- For a serious emergency, you will go to the hospital or emergency center, pay \$350 and your insurance will cover any costs incurred after \$350.
- There is no dental coverage. Please visit your primary care doctor and dentist in your home country before traveling to the United States.
- Please contact your CHI representative to report any illness or emergency you may have, so they can provide assistance.

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## Know the Law

- In the United States, you must be at least 21 years of age to purchase, possess or consume alcoholic beverages. Underage drinking is illegal and can have severe consequences for young people who drink and for adults who provide alcoholic beverages to those under 21.

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*Be Safe. Follow the rules. Have fun.*

